



Train them...Don't blame them!



SIT20316

Certificate II in Hospitality (Release 2)

This course may be funded by the Queensland Government, please contact Work Skills for further information.

WORK SKILLS

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See below an example of a SIT20316 Certificate II in Hospitality program as offered by Work Skills.

CORE UNITS - MANDATORY

SITXCOM002	Show social and cultural sensitivity
BSBWOR203	Work effectively with others
SITHIND002	Source and use information on the hospitality industry
SITHIND003	Use hospitality skills effectively
SITXCCS003	Interact with customers
SITXWHS001	Participate in safe work practices

GROUP A UNIT - MANDATORY

SITXFSA001	Use hygienic practices for food safety (*Pre-requisite unit)
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GROUP B - CHOOSE FIVE (5) UNITS FROM ELECTIVES BELOW

SITHFAB002	Provide responsible service of alcohol (++Pre-requisite unit)
SITHCCC002	Prepare and present simple dishes*
SITHCCC003	Prepare and present sandwiches*
SITHCCC006	Prepare appetisers and salads*
BSBSUS201	Participate in environmentally sustainable work practices
SITXFIN001	Process financial transactions
SITHFAB001	Clean and tidy bar areas*
SITHFAB003	Operate a bar*++
SITHFAB004	Prepare and serve non-alcoholic beverages*
SITHFAB005	Prepare and serve espresso coffee*
SITXINV002	Maintain the quality of perishable items
SITHKOP001	Clean kitchen premises and equipment*
BSBCMM201	Communicate in the workplace
SITXFSA002	Participate in safe food handling practices